

Directory of Services

A

AMENITIES

Free. Available at the Front Desk. Includes cotton wool, nail file, toothbrush and toothpaste, shaving kit, shoe kit, shoehorn and sewing kit.

Dial 9 on your room telephone to contact the Front Desk.

B

BABY-COT

Free upon availability.

Please contact the Front Desk to make your request.

Dial 9 on your room telephone to contact the Front Desk.

BABYSITTER

On request and upon availability.

All requests must be made 24h in advance. Please contact our Front Desk for more information and to make use of this service.

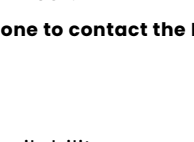
Dial 9 on your room telephone to contact the Front Desk.

BAR ATLAS

Open every day from 11AM to 11PM, on Level 1.

By presenting the guest card we will be happy to offer you a 10% discount (not applicable to special menus and promotions).

Room Service Charge: €8 added to the purchase price.



[Check the Menu](#)

Please place your Room Service order directly with our Bar, by dialling 1719 on your room telephone.

BATTERIES

Please help us care for the environment depositing your used batteries in the container by the elevator on the ground level.

Dial 9 on your room telephone to contact the Front Desk.

BREAKFAST

Available from 7.30AM to 10.30AM, on Level 1.

Prices are not included in the room rate. Please place your order at the Front Desk. Prices: €14 per adult, €7 per child, up to 11 years old. Please contact the Front Desk to place your request.

BREAKFAST BOX: On your Check Out date, if you are leaving before 7.30AM you can request a 'Breakfast Box', free of charge.

To make your request, please contact the Front Desk the previous day.

Dial 9 on your room telephone to contact the Front Desk.

C

CAR RENTAL

You can book a car on the stand available on our Lobby or ask our Front Desk team for help.

Dial 9 on your room telephone to contact the Front Desk.

CHECK-IN

Starts at 3PM.

EARLY CHECK-IN

Early check-in is subject to a charge of €7 per hour and upon hotel availability. For early check-in, please contact the Front Desk.

CHECK-OUT

Until 11AM.

LATE CHECK-OUT

Late check-out is subject to a charge of €10 per hour, upon hotel availability. For late check-out or extension of your stay, please contact the Front Desk.

Dial 9 on your room telephone to contact the Front Desk.

CHILD EXTRA BED

On request and upon availability.

One Child Extra Bed can be placed in Apartments and Studios, free of charge. Accepted for children from 2 to 11 years old.

Dial 9 on your room telephone to contact the Front Desk.

CIGARETTES

Available in the machine in the Reception area.

This is a Non Smoking Hotel, as such, smoking is expressly forbidden in any area inside the hotel. The violation of this rule implies a fine of up to €150.

CLEANING

You can request a cleaning service by contacting the Front Desk. Housekeeping available until 5PM. If clean towels or amenities are needed, please request it to our Front Desk team.

Dial 9 on your room telephone to contact the Front Desk.

COMPLAINTS BOOK

Available at the Front Desk.

CREDIT CARDS

We accept the following credit cards: Visa, Mastercard, Amex and Discover / Diners Club International.

D

DAMAGES AND THEFTS

Hotel do Mar reserves the right to demand payment for damages caused by customers inside the accommodation unit and the rest of the hotel establishment, as well as all stolen items.

DISHES

If you wish housekeeping to do your dishes, please call the Front Desk. Price per day for this service: €5.

Dial 9 on your room telephone to contact the Front Desk.

E

ELECTRIC CURRENT

220V.

EMERGENCY

In case of emergency, immediately notify the Front Desk and follow the instructions hanging on your bedroom door.

Dial 9 on your room telephone to contact the Front Desk.

EVENTS & CONFERENCES SERVICES

We have conference facilities. Please contact the Front Desk for more information.

Dial 9 on your room telephone to contact the Front Desk.

G

GYM

Level 0, near the Indoor Pool area.

Open from Monday to Friday from 7AM to 7PM, Saturdays and Holidays from 9AM to 1PM. Closed on Sundays.

The Gymnasium Rules are at the Front Desk or locally.

H

HOT TUB

Level 0, next to the Indoor Pool.

Open every day, from 9AM to 9PM.

Towels for the pool and hot tub are available at the Front Desk. Please note that a €10 deposit is required. The use of bedroom towels is not allowed, as well as all kind of product that may change the quality of the water.

I

ICE

Please contact the Bar by dialing 1719 on the room telephone.

INTERNET

Free Wi-Fi in all rooms and common areas.

Password: **myantillia06**

L

LAUNDRY AND SEWING SERVICES

Available from 9AM to 5PM.

Kindly consult the list in the drawer and contact the Front Desk to request this service.

Dial 9 on your room telephone to contact the Front Desk.

LOST AND FOUND

All belongings will be kept by the hotel for a period of 6 months. After that, the hotel reserves the right to dispose all items.

Dial 9 on your room telephone to contact the Front Desk.

LUGGAGE

Luggage storage available at the Front Desk.

M

MAIL

Please contact the Front Desk Team for further information.

Dial 9 on your room telephone to contact the Front Desk.

MESSAGES

Our Front Desk team will be pleased to help you.

Dial 9 on your room telephone to contact the Front Desk.

MINIBAR

Menu and prices in the drawer. Please place your order with the Front Desk.

Dial 9 on your room telephone to contact the Front Desk.

P

PARKING

Private parking available upon payment and availability. For more information, please contact the Front Desk. The hotel is not responsible for any damage or theft.

Dial 9 on your room telephone to contact the Front Desk.

POOLS

Indoor Pool: Located on Level 0, available from 9AM to 9PM.

Outdoor Pool: Located on Level 1, available from 9AM to 9PM.

Towels for the pool are available at the Front Desk. Please note that a €10 deposit is required. The use of bedroom towels is not allowed at the pool as well as all kind of product that may change the quality of the water. Caps for the Indoor Pool available at the Front Desk for €2,50/each.

Pools without surveillance.

Dial 9 on your room telephone to contact the Front Desk.

PRINTS AND COPIES

Please contact the Front Desk.

Dial 9 on your room telephone to contact the Front Desk.

R

ROOM SERVICE

Available every day, from 11AM to 11PM.

To place your request, please contact the Front Desk.

Room service Charge: €8 added to the purchase price.

Dial 9 on your room telephone to contact the Front Desk.

S

SAFE DEPOSIT BOX

All rooms have a Safe Deposit Box. To have access, a €10 deposit is required. Please contact the Front Desk to request this service.

VALUABLES DEPOSIT SERVICE: Free. Please enquire at reception. The hotel cannot be held responsible for values left in the room.

Dial 9 on your room telephone to contact the Front Desk.

SAUNA

Level 0. Timetable: 3PM – 8PM.

SPA

Level 0. Timetable: Monday to Friday: 9AM – 7PM | Saturdays: 9AM – 6PM | Closed on sundays and public holidays.

Available by appointment and upon extra payment. Price information at the SPA front desk.

Dial 1715 on the telephone of your room to make your request directly with the SPA.

T

TELEPHONE

To access external line, please dial 0 before the desired number. (E.g: 0 296 123 456). Cost of the 1st Unit: €0.35.

Cost of the following units: €0,17. Unit alert by beep.

TOURIST TAX

Charged on arrival for each guest over the age of 13 and per night, up to a maximum of 3 nights. The amount charged is in accordance with current legislation.

TOWELS

According to the information available in your room, the towels provided are for exclusive use within your room. We will be required to charge €12 for bath towels and €8 for face towels that are damaged by failure to comply with this standard. Bidet towels available upon request.

Dial 9 on your room telephone to contact the Front Desk.

TRANSFER

Service provided by one of our partners, subject to availability and reservation. For more information please contact our Front Desk.

Dial 9 on your room telephone to contact the Front Desk.

TURKISH BATH

Level 0. Timetable: 3PM – 8PM.

W

WAKE UP SERVICE

Please request your wake-up call to the Front Desk.

Dial 9 on your room telephone to contact the Front Desk.

WHATSAPP

Any questions?

Send us a message on Whatsapp at **+351 937 890 062**.

All taxes included.