

Directory of Services

A

AMENITIES

Free. Available at the Front Desk
(dental, sewing, shaving and makeup remover kits).

Dial 9 on your room telephone to contact the Front Desk.

B

BABY-COT

Free upon availability. Please contact the Front Desk to make your request.

Dial 9 on your room telephone to contact the Front Desk.

BABYSITTER

On request and upon availability. All requests must be made 24h in advance. To request this service, please contact the Front Desk. **Pricing:** €25 for 1 child per hour. Additional €5 per child and per hour (maximum 3 children).

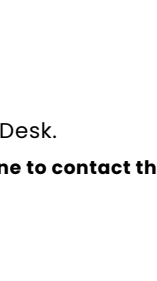
Dial 9 on your room telephone to contact the Front Desk.

BAR CACHALOTE

Open Sunday to Thursday, from 12 PM to 11 PM, and Fridays & Saturdays, from 12 PM to 12 PM on Level 0.

By presenting the guest card we will be happy to offer you a 10% discount (not applicable to special menus and promotions).

Room Service Charge: €5.



[Check the Menu](#)

Please place your Room Service order with our Front Desk, by dialling 9 on your room telephone.

BATHROBES

On request and upon availability. A €20 deposit per bathrobe is required.

Dial 9 on your room telephone to contact the Front Desk.

BREAKFAST

Available from 7.30 AM to 10.30 AM on Level 0.

Room Service Charge: €4 per Guest.

Please contact the Front Desk to place your request.

BREAKFAST BOX: On your Check Out date, if you are leaving before 7.30 AM request a 'Breakfast Box', free of charge. To make your request, please contact the Front Desk the previous day.

BREAKFAST FOR EXTRA GUESTS:

€12 per adult and €6 per child (up to 11 years old).

Dial 9 on your room telephone to contact the Front Desk.

BUSINESS CENTER

Level 0.

€15 per hour, with the possibility of taking the laptop into your accommodation unit.

Black & white printing: €0,20 per page. Colour printing: €0,40 per page. Please contact the Front Desk to make your request.

Dial 9 on your room telephone to contact the Front Desk.

C

CAR RENTAL

Please contact the Front Desk.

Dial 9 on your room telephone to contact the Front Desk.

CHECK-IN

Starts at 3 PM.

EARLY CHECK-IN

Early check-in is subject to a charge of €7 per hour and upon hotel availability. For early check-in, please contact the Front Desk.

CHECK-OUT

Until 11 AM.

LATE CHECK-OUT

Late check-out is subject to a charge of €10 per hour, upon hotel availability. For late check-out or extension of your stay, please contact the Front Desk.

Dial 9 on your room telephone to contact the Front Desk.

CHILD EXTRA BED

On request and upon availability, for children up to 11.99 years old. Price: €15 per night. Please contact the Front Desk to request this service.

Dial 9 on your room telephone to contact the Front Desk.

CIGARETTES

Available in the machine near the Bar.

This is a Non Smoking Hotel, as such, smoking is expressly forbidden in any area inside the hotel. The violation of this rule implies a fine of up to €150.

CLEANING

You can request a cleaning service by contacting the Front Desk. We guarantee the cleaning of your room until 4.30 PM, after this schedule, Cleaning services will not be available. If clean towels or amenities are needed, please request it to our Front Desk team.

Dial 9 on your room telephone to contact the Front Desk.

COMPLAINTS BOOK

Available at the Front Desk.

CONFERENCES

We have conference facilities. Please contact the Front Desk for more information.

Dial 9 on your room telephone to contact the Front Desk.

CREDIT CARDS

We accept the following credit cards: Visa, Mastercard, Amex and Discover / Diners Club International.

D

DAMAGES AND THEFTS

Hotel do Mar reserves the right to demand payment for damages caused by customers inside the accommodation unit and the rest of the hotel establishment, as well as all stolen items.

E

ELECTRIC CURRENT

220V (Bathroom Hairdryer: 110V).

EMERGENCY

In case of emergency, immediately notify the Front Desk and follow the instructions hanging on your bedroom door.

Dial 9 on your room telephone to contact the Front Desk.

F

FITNESS ROOM

Open every day, from 9 AM to 9 PM on Level 1.

I

ICE

Please contact the Bar by dialling **777** on the room telephone.

INTERNET

Free Wi-Fi in all rooms and common areas.

Password: **HotelMar06**

L

LAUNDRY AND PRESSING SERVICES

Available from 8.30 AM to 5 PM.

Kindly consult the list in the drawer and contact the Front Desk to request this service. Services available:

Standard: delivery up to 24 hours

Express: delivery up to 12 hours (plus 50% of the price indicated).

Dial 9 on your room telephone to contact the Front Desk.

LOST AND FOUND

All belongings will be kept by the hotel for a period of 3 months. After that, the hotel reserves the right to dispose all items.

Dial 9 on your room telephone to contact the Front Desk.

LUGGAGE

Luggage storage available at the Front Desk.

M

MAIL

Mail drop off point available in our Lobby. Please contact the Front Desk for more information.

Dial 9 on your room telephone to contact the Front Desk.

MAPS

Available at the Front Desk.

MESSAGES

Our Front Desk team will be pleased to help you.

Dial 9 on your room telephone to contact the Front Desk.

MINIBAR

Menu and prices in the drawer. Please place your order with the Front Desk.

Dial 9 on your room telephone to contact the Front Desk.

P

PARKING

Hotel do Mar has free public parking outside and a private covered area at an additional cost of €6 per day, subject to availability. To book, please contact the Front Desk. The hotel will not be held responsible for damage or theft.

Dial 9 on your room telephone to contact the Front Desk.

POOL & HOT TUB

Open every day, from 9 AM to 9 PM on Level 0.

Towels for the pool and hot tub are available at the Front Desk.

Please note that a €10 deposit is required. The use of bedroom towels is not allowed, as well as all kind of product that may change the quality of the water.

PRAISE BOOK

Available at the Front Desk.

PRINTS AND COPIES

Please contact the Front Desk.

Prices: Copies & Black and white prints: €0,10 per page

Dial 9 on your room telephone to contact the Front Desk.

R

ROOM SERVICE

Available 24h/day, every day.

Bar menu products available from Sunday to Thursday, from 12 PM to 11 PM, and Friday and Saturday from 12 PM to midnight. The products described in the Room Service list are available to order 24 hours a day, every day. To make your request, please contact the Front Desk. **Room service Charge: €5.**

Dial 9 on your room telephone to contact the Front Desk.

S

SAFE DEPOSIT BOX

All rooms have a Safe Deposit Box. To have access, a €10 deposit is required. Please contact the Front Desk to request this service.

VALUABLES DEPOSIT SERVICE: Free. Please enquire at reception.

The hotel cannot be held responsible for values left in the room.

Dial 9 on your room telephone to contact the Front Desk.

SEWING

To request this service, please contact the Front Desk **24h in advance. Sewing arrangement prices:**

Button: €1 | Hem: €10 | Other Services: €10/hour under conditions agreed with the Front Desk.

Dial 9 on your room telephone to contact the Front Desk.

SPA TREATMENTS AND OTHER EXPERIENCES

Subject to availability. Please contact the Front Desk for more information.

Dial 9 on your room telephone to contact the Front Desk.

T

TELEPHONE

To access external line, please dial 0 before the desired number. (E.g: 0 296 123 456). Cost of the 1st Unit: €0.35.

Cost of the following units: €0,17. Unit alert by beep.

TOURIST TAX

Charged on arrival for each guest over the age of 13 and per night, up to a maximum of 3 nights. The amount charged is in accordance with current legislation.

TOWELS

According to the information available in your room, the towels provided are for exclusive use within your room. We will be required to charge €12 for bath towels and €8 for face towels that are damaged by failure to comply with this standard. Bidet towels available upon request.

Dial 9 on your room telephone to contact the Front Desk.

TRANSFER

Service provided by one of our partners, subject to availability and reservation. For more information please contact our Front Desk.

Dial 9 on your room telephone to contact the Front Desk.

TRANSPORTS

Please contact the Front Desk to ask for a taxi or any information about public transportation. Our Front Desk team will be pleased to provide you information on taxi and bus.

Dial 9 on your room telephone to contact the Front Desk.

W

WAKE UP SERVICE

Please request your wake-up call to the Front Desk.

Dial 9 on your room telephone to contact the Front Desk.

WHATSAPP

Any questions?

Send us a message on Whatsapp at 00351 936 492 210.

All taxes included.